

Critical Illness insurance

We know that everyone has different needs when coping with a critical illness. With your Cigna Critical Illness insurance, you get a benefit paid directly to the covered person, unless otherwise assigned, if they are diagnosed with a covered critical illness, like cancer, heart attack or stroke. This plan can help ease some of your financial worries so that you can stay focused on your health.

You choose how to spend or save your benefit. It can be used for expenses, such as:

- › Paying for child care or help around the house
- › Copays and deductibles
- › Travel costs to see a specialist
- › Prescription drug costs
- › Medical treatment and doctor visits

Even a health screening benefit is provided.

How to file a claim.

Claims should be reported as soon as possible and can be reported by one of the following methods.



By phone

Call toll-free **800.754.3207** (option 8 for Español) between 7:00 am and 7:00 pm, CST to speak with one of our dedicated customer service representatives.



By fax, email or mail

- **Fax** documents to our fax line at **860.730.6460**
- **Email** scanned documents to **accidentinjury/criticalillness@Cigna.com**
- **Mail** documents to
Cigna Phoenix Claim Services
P.O. Box 55290
Phoenix, AZ 85078

Health Screening Benefit

To report a Health Screening claim on this coverage, follow the instructions above and simply file your claim by phone.

Information you'll need

Make sure you have this information handy.

- › **Completed claim and disclosure authorization forms, which can be found online at [Cigna.com/customer-forms](https://www.cigna.com/customer-forms)**
- › **Personal information, such as your name, address, phone number, birth date, Social Security number and email address**
- › **Employment information, such as employer's name, email address, date of hire and job title**
- › **Doctor and hospital information - The name, address and phone number of each doctor or hospital you're using for this accident**
- › **Itemized medical bills, if available**

Questions?

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