

# Accidental Injury insurance

Accidents happen. And they can affect your financial health.

With your Cigna Accidental Injury insurance, you get a benefit to help pay for costs associated with a covered accident or injury. You can use the money however you'd like. For example, benefits are available for:

- › Initial and emergency care
- › Hospitalizations
- › Fractures and dislocations
- › Follow-up care

## How to file a claim.

Claims should be reported as soon as possible and can be reported by one of the following methods.



### By phone

Call toll-free **800.754.3207** (option 8 for Español) between 7:00 am and 7:00 pm, CST to speak with one of our dedicated customer service representatives.



### By fax, email or mail

- **Fax** documents to our fax line at **860.730.6460**
- **Email** scanned documents to **accidentinjury/criticalillness@Cigna.com**
- **Mail** documents to  
**Cigna Phoenix Claim Services**  
**P.O. Box 55290**  
**Phoenix, AZ 85078**

## Information you'll need

**Make sure you have this information handy.**

- › **Completed claim and disclosure authorization forms, which can be found online at [Cigna.com/customer-forms](https://www.cigna.com/customer-forms)**
- › **Personal information, such as your name, address, phone number, birth date, Social Security number and email address**
- › **Employment information, such as employer's name, email address, date of hire and job title**
- › **Doctor and hospital information - The name, address and phone number of each doctor or hospital you're using for this accident**
- › **Itemized medical bills, if available**

## Questions?

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